



Privacy statement

EU General Data Protection Regulation (2016/679), articles 13 and 14

Privacy statement for compulsory education monitoring register

Data controller

The Education Committee has delegated the duties of the data controller to the Head of the Education Division (Education Committee, 20 November 2018, §250).

Why do we process your personal data and on what grounds?

Municipalities have a legal obligation to monitor and direct the participation of the municipality's compulsory education-aged persons in education. Personal data is processed to monitor the fulfilment of this obligation.

The purpose of processing personal data by the pupil's municipality of residence is to monitor and direct the progress of their compulsory education if the compulsory education-aged pupil is not attending education organised in accordance with the Basic Education Act, the Upper Secondary Schools Act or the Act on Vocational Education and Training.

Point (c) of Article 6(1) of the EU General Data Protection Regulation: this processing is necessary for compliance with a legal obligation to which the data controller is subject;

What personal data do we process about you?

Identification and contact information for natural persons, as well as the information necessary for processing the matter (name, personal identity code, mother tongue, gender, school, grade level, information about starting and ending, the municipality of residence and the municipality to which the person has moved), contact requests and the responses received, child welfare notifications.

Where do we collect your personal data?

Digital and Population Data Services Agency, student administration register for basic education, student administration register for general upper secondary education, student administration data register for vocational education and training, private and state schools, Valpas service.

To whom do we disclose or transfer your personal data?

Personal data from the register may be disclosed to, for example, Kela or child welfare authorities upon requests from authorities. Data may also be transferred to another municipality, for example, if the data subject moves to another municipality.

The personnel handling personal data are employees of the administration of the Education Division, as well as the Compulsory Education Team. The Compulsory Education Team includes staff not only from the Education Division but also from the Culture and Leisure division, as well as from the Social Services, Health Care and Rescue Division.

Will your personal data be transferred outside the EU or EEA?

Your personal data will not be transferred outside the EU or EEA.

How long do we retain your personal data?

The storage and deletion of data is carried out in accordance with the City of Helsinki Information Control Plan (<https://tiedonohjaus.hel.fi/>).

Automated decision-making and profiling

Your personal data will not be used for any automated decision-making or profiling.

Your rights regarding the processing of your personal data

The rights of the data subject and instructions on how to exercise them can be found at:

<https://www.hel.fi/en/decision-making/information-on-helsinki/data-protection-and-information-management/data-protection/rights-of-data-subjects-and-exercising-these-rights>.

Right to review data (right of access to data, Article 15)

You have the right to know which of your personal data is being processed and what data has been stored about you. The city will provide the information without undue delay, at the latest within one month of receiving the request. If necessary, this period may be extended by a maximum of two months if the request is of exceptional scope and complexity. If the time limit is extended, the city will inform the person requesting the information of this within one month of receiving the request, also stating the reasons for the delay.

If the city refuses to carry out your review request, it will inform you of this no later than one month after receiving the request. The city will also indicate the reasons for the refusal unless this compromises the purpose of the refusal. The possibility of lodging a complaint with a supervisory authority and of seeking other remedies will also be mentioned in this connection.

Right to rectification (Article 16)

You have the right to request that the city rectify any inaccurate personal data concerning you without undue delay. You also have the right to have any incomplete information completed. Any incompleteness in the data will be resolved by taking into account the purpose of the processing of personal data.

If the city does not accept your request for rectification, it will issue a written certificate stating the reasons why the request was not accepted. The possibility of lodging a complaint with a supervisory authority and of seeking other remedies will also be mentioned in this connection.

Right to be forgotten (Article 17)

You have the right to request the erasure of your data in the following cases:

- You withdraw your consent, on which the processing was based, and there is no other legal basis for the processing.
- You object to the processing of your data for direct marketing.
- You object to the processing for a reason related to your specific personal situation, and there is no legitimate reason for the processing to continue.
- Your personal data has been processed unlawfully.
- Your personal data must be erased to comply with a legal obligation to which the data controller is subject under Union or Member State law.
- Your personal data has been collected in connection with the provision of information society services and pertains to the personal data of a minor.

If the city does not accept your request for erasure, it will issue a written certificate stating the reasons why the request was not accepted. The possibility of lodging a complaint with a supervisory authority and of seeking other remedies will also be mentioned in this connection.

The right to have data erased does not apply if the processing is based on compliance with the city's statutory obligation, the performance of a task carried out in the public interest or the exercise of public authority vested in the city.

Right to restriction of processing (Article 18)

In certain situations, you may have the right to request that the processing of your personal data be restricted until your data has been duly verified and corrected or completed. Such situations include, for example, cases where you dispute the accuracy of your data, in which case the processing of your data will be limited until the city verifies its accuracy.

Right to data portability (Article 20)

You have the right to transfer your personal data from one data controller to another only if you have personally provided your data to the controller, and the processing is based on consent or a contract and is carried out automatically.

This right does not apply to processing that is necessary for the performance of a task carried out in the public interest or in the exercise of official authority vested in the city.

Right to object (Article 21)

You have the right to object to the processing of your personal data at any time based on your specific personal situation when the processing is based on legitimate interest, the performance of a task carried out in the public interest, or the exercise of official authority vested in the city. In such a case, the data may no longer be processed unless the city demonstrates compelling legitimate grounds for the processing. The processing may also continue if it is necessary for the establishment, exercise or defence of legal claims.

Data subject's right to withdraw consent (Article 7)

When the legal basis for processing your data is consent, you have the right to withdraw your consent at any time. When requesting consent, the city will inform you of the right to withdraw your consent.

The withdrawal of consent does not affect the lawfulness of consent-based processing carried out before the withdrawal.

Data subject's right to lodge a complaint with a supervisory authority (Article 77)

A data subject has the right to lodge a complaint with a supervisory authority if the data subject considers that the processing of personal data relating to him or her infringes the General Data Protection Regulation ([EU] 2016/679). In addition, the data subject has the right to exercise other administrative and judicial remedies.

[Office of the Data Protection Ombudsman](#)

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Telephone exchange: +358 29 56 66700

How can you contact us about privacy issues?

You can contact us using the contact information provided in this privacy statement.

Contact person

Planner, Education Division, Information Production

Responsible person

Person in charge of the register for comprehensive school:

Director of Basic Education, Finnish-language basic education

Chef för den grundläggande utbildningen, Swedish-language basic education

Person in charge of the register for upper secondary education:

Director of Upper Secondary Education, Vocational Education and Training and Liberal Adult Education

Chef för den fria bildningen och gymnasieutbildningen

Contact details

Electronic contact details: the city's e-services portal, <https://www.hel.fi/en/e-services>

Contact information: Education Division, City of Helsinki,

Työpajankatu 8, 00580 Helsinki

P.O. BOX 58300, 00099 CITY OF HELSINKI

Contact details of the Data Protection Officer

City of Helsinki Data Protection Officer tietosuoja@hel.fi

+358 9 310 1691 (telephone exchange)

This privacy statement was updated on 2 May 2025.