Participation Plan for 2023–2025

Urban Environment Division

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Part 1:

Promotion of participation and inclusion by the City of Helsinki

Divisions' participation plans as part of the city's participation work

The city's four divisions draw up division-specific participation plans, which compile the goals and measures for strengthening the participation and inclusion of residents by strategy period.

In the strategy period 2017–2021, the participation plans of divisions were estimated to have a significant role in the City of Helsinki's participation work, as the plans describe how the participation work be implemented at all service levels of the division.

The starting point for preparing the participation plan is that the promotion of participation and inclusion is a key part of each employee's duties.

The participation and interaction model emphasises the connection of participation and inclusion to all our activities.

Helsinki's principles of participation

Utilising the knowledge and expertise of individuals and communities

Enabling independent activities

Creating equal opportunities for participation



Implementation of participation plans and division of tasks

Continuous

principles of participation guiding the city

Administrative regulations

determine the participation rights and principles for city residents and service users

Participation and interaction model

includes city-level policies and goals for the participation of city residents

Participation and interaction advisory board

supports the development of the participation and interaction model

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Strategy period-

specificparticipation work guidelines for the whole city

City strategy

defines the priorities and goals for the strategy period regarding the residents' participation and involvement opportunities

Mayor

ensures that the participation and interaction of residents is realised



Decision-making and advocacy bodies

promote and influence inclusion through their own activities, including various committees, the Council on Disability and the Elderly Citizens Council.



Participation and interaction steering group

coordinates the participation work and planning that takes place in the divisions and the City Executive Office



City-level programmes

promote participation and inclusion, including the welfare plan for children and youth, the welfare plan for the elderly, the promotion of integration and the equality and non-discrimination plan

City-wide priorities for participation

define the jointly agreed themes of participation work as the basis for the divisions' participation plans

City-wide participation work group

promotes participation and inclusion and monitors city-wide priorities and measures (activities not yet confirmed)



Strategy period-

specific participation work of the divisions

Participation plan

describes the general principles, roles and structures of the division's participation work as well as the goals and measures to strengthen the participation of residents

Deputy mayor

ensures that the participation and interaction of residents is realised within the division



Divisions' own participation groups

prepare, monitor and report the division's participation work, making it visible within the division





Divisions' common definition of participation and priorities for 2023–2025

Participation

Participation is belonging and being heard

Participation means that people feel a meaningful part of the whole. They are heard as themselves and can influence the course of their lives and common matters.

Participation means involvement, advocacy, care and inclusion in jointly built well-being.

Priorities for 2023–2025



Strengthening the participation experience



Strengthening participation competence and understanding



Strengthening pluralism



Part 2:

Participation priorities and goals for 2023–2025

City-wide and division-specific measures and their assessment







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City-wide and Division specific measures for 2023–2025

Priority for participation



Strengthening the participation experience





City-wide measures

- We improve customer understanding and the utilisation of city residents' expertise in the development of services.
- · We make use of digital interaction tools.
- We test tools that measure the participation experience and take their results into account in development.
- We share information on participation with all staff.
- We create a city-wide tool for participation planning.
- We plan basic training in participation for city staff.
- We strengthen clear communication and interaction as well as simplified language.
- We compile and develop city-wide methods of hearing different city residents.
- We create common ways to assess the strengthening of the participation of children and young people, foreign-language speakers and the elderly in accordance with city-level plans.

Division-specific measures

- Clarifying the objectives and implementation of Uutta Helsinkiä – events.
- Experimenting with new and innovative ways to reach and encounter people.
- Surveying the objectives and projects related to participation in the Division's different services.
- Activating a forum for people in the Division whom are interested in or work with participation.
- Clarifying the support services offered by the Communication Services of the Division.
- Experimenting a new approach of deliberative democracy: a panel of citizens.
- Developing the inclusion and participation of children and young people.
- Developing collaboration with Helsinki-based organisations and associations.
- Developing the participation of trade and industry in Helsinki.
- Clarifying the division's language policies and continuing the development of accessibility.



Read more about participation and inclusion

- Get involved on the hel.fi website
- Principles of participation in the city's administrative regulations (PDF, in Finnish)
- Decision on the implementation and funding of the City of Helsinki's participation model (in Finnish)
- Intermediate assessment report on the participation and interaction model 2019 (PDF, in Finnish)
- Assessment of the City of Helsinki's participation work for the strategy period 2017–2021 (PDF, in Finnish)
- Helsinki City Strategy 2021–2025
- Participation pages on the City of Helsinki intranet (access for city employees only)
- Decision on an advocacy system for children and young people and the promotion of participation (in Finnish)

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